

Tab 1

Terms and Conditions – Golf Morag / Morag Golf Inc.

Last updated: June 12 2026

Welcome to **Golf Morag / Morag Golf Inc.** ("Morag's", "we", "us", or "our"). By visiting our venue or using our website and services, you agree to the following Terms and Conditions. Please read them carefully before using our services.

1. General Use

Mulligan's Golf Experience is a premium indoor golf and social venue located in Dollard-des-Ormeaux, Quebec. Access to our facilities and participation in activities are subject to availability, booking confirmation, and compliance with all venue rules and safety policies. We reserve the right to refuse entry or service to anyone who does not comply with these Terms or behaves in an unsafe, disruptive, or inappropriate manner.

2. Bookings and Payments

Bookings can be made online, by phone, or in person. A valid credit card may be required to secure your reservation. Payments are due at the time of service unless otherwise indicated. Prices are in Canadian dollars (CAD) and subject to applicable taxes.

Cancellations:

- Cancellations made **24 hours or more** before the scheduled time will not incur charges.
 - Cancellations made less than 24 hours before the reservation or no-shows may be subject to a fee.
 - Group or event bookings may have separate cancellation policies communicated at the time of booking.
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3. Gift Cards and Promotions

Mulligan's gift cards are non-refundable and cannot be redeemed for cash. Lost or stolen cards will not be replaced. Promotional offers and discounts are valid only during specified dates and cannot be combined unless otherwise stated.

4. Facility Rules

To ensure a safe and enjoyable experience for everyone:

- No outside food or beverages are permitted.
 - Alcohol consumption is restricted to guests of legal drinking age (18+ in Quebec) and valid ID may be required.
 - No running, swinging clubs outside designated areas, or disruptive behavior.
 - Flat, non-marking shoes are required on putting and simulator surfaces.
 - Guests are responsible for any damage resulting from misuse of equipment.
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5. Health and Safety

Guests participate in all activities at their own risk. Mulligan's is not responsible for injuries or damages resulting from reckless play or failure to follow staff instructions. Please notify staff immediately of any spills, damages, or safety concerns. Guests who appear intoxicated or unfit to play may be refused participation for their safety and that of others.

Security Cameras:

Security cameras are installed in common areas, around the putting green, bar, hallways, and golf bays to ensure the safety of all guests and staff. These devices are used solely for safety, security, and loss prevention purposes.

6. Privacy and Data Protection

We respect your privacy and are committed to protecting your personal information.

Our collection and use of data are governed by our **Privacy Policy**, which complies with **Quebec's Law 25** and other applicable privacy legislation. We may collect basic information such as your name, contact details, and payment data for reservations and service improvement. Non-essential cookies and tracking tools are only used with your explicit consent and may be disabled at any time.

7. Intellectual Property

All content on our website, including logos, text, images, and trademarks, is the property of Mulligan's Golf Experience and is protected under applicable copyright and trademark laws. You may not reproduce, distribute, or use any of this material without prior written consent.

8. Limitation of Liability

Mulligan's Golf Experience is not liable for any indirect, incidental, or consequential damages arising from the use of our services. Guests are responsible for their personal belongings. We are not liable for loss, theft, or damage to personal items. Our total liability for any claim shall not exceed the total amount paid by the guest for the relevant service.

9. Event Bookings and Private Rentals

Event and group bookings may require a deposit and signed agreement. Final headcount and payment terms will be confirmed prior to the event date. Any damages, excessive cleaning, or loss of property during private events may result in additional charges.

10. Code of Conduct

Mulligan's is built on inclusivity, respect, and good sportsmanship. We expect all guests to:

- Treat staff and other guests with respect.
- Refrain from discriminatory, harassing, or inappropriate behavior.
- Follow all posted signage and staff instructions.

Failure to adhere to this Code of Conduct may result in immediate removal from the premises without refund.

11. Changes to These Terms

We may update these Terms and Conditions periodically to reflect changes in our operations, policies, or legal requirements.

Updates will be posted on our website with the revised effective date. Continued use of our services constitutes acceptance of the revised Terms.

12. Contact Information

For questions or concerns about these Terms or any aspect of our services, please contact:

Mulligan's Golf Experience

Dollard-des-Ormeaux, Quebec

☐ info@mulligansgolffexperience.ca

☐ golfmorag.ca

Play. Relax. Repeat.

Tab 2

Terms and Conditions – Golf Morag / Morag Golf Inc.

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We reserve the right to refuse entry or service to anyone who does not comply with these Terms or behaves in an unsafe, disruptive, or inappropriate manner.

2. Name Change and Previously Purchased Items

Golf Morag / Morag Golf Inc. was formerly known as Mulligan’s Golf Experience / Mulligan Experience de Golf.

Any valid memberships, gift cards, prepaid hours, promotional certificates, auctioned items, donated prizes, event credits, or other eligible purchases made under the former name **Mulligan’s Golf Experience / Mulligan Experience de Golf** will continue to be honoured by Golf Morag / Morag Golf Inc., subject to the original terms, conditions, expiry dates, restrictions, and availability that applied at the time of purchase or issuance.

This name change does not affect the validity of eligible items previously purchased, issued, donated, or awarded under the former business name, provided they are valid, unexpired, and used in accordance with their original conditions.

3. Bookings and Payments

Bookings are encouraged to be made online, however can also be made by phone, or in person. A valid credit card may be required to secure your reservation. Payments are due at the time of service unless otherwise indicated. Prices are in Canadian dollars (CAD) and subject to applicable taxes.

Cancellations

Cancellations made 24 hours or more before the scheduled time will not incur charges.

Cancellations made less than 24 hours before the reservation or no-shows may be subject to a fee.

Group or event bookings may have separate cancellation policies communicated at the time of booking.

4. Gift Cards and Promotions

Golf Morag gift cards are non-refundable and cannot be redeemed for cash. Lost or stolen cards will not be replaced. Promotional offers and discounts are valid only during specified dates and cannot be combined unless otherwise stated.

5. Facility Rules

To ensure a safe and enjoyable experience for everyone:

- No outside food or beverages are permitted.
- Alcohol consumption is restricted to guests of legal drinking age, 18+ in Quebec, and valid ID may be required.
- No running, swinging clubs outside designated areas, or disruptive behavior.
- Privacy separators are for privacy only and are not structural walls. Do not lean, push, sit, climb, or place golf bags, clubs, or other items against them. They are not designed to support weight. Golf Morag / Morag Golf Inc. is not responsible for injuries, damages, or personal property loss resulting from misuse.
- Flat, non-marking shoes are required on putting and simulator surfaces.
- Guests are responsible for any equipment or structural damage resulting from misuse of equipment or from unsafe, disruptive behaviour.

6. Health and Safety

Guests participate in all activities at their own risk. Golf Morag / Morag Golf Inc. is not responsible for injuries or damages resulting from reckless play or failure to follow staff instructions.

Please notify staff immediately of any spills, damages, or safety concerns. Guests who appear intoxicated or unfit to play may be refused participation for their safety and that of others.

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All content on our website, including logos, text, images, graphics, trademarks, and other materials, is the property of Golf Morag / Morag Golf Inc. or used with permission, and is protected under applicable copyright, trademark, and intellectual property laws.

You may not reproduce, distribute, modify, or use any of this material without prior written consent from Golf Morag / Morag Golf Inc.

9. Limitation of Liability

Golf Morag / Morag Golf Inc. is not liable for any indirect, incidental, or consequential damages arising from the use of our services.

Guests are responsible for their personal belongings. We are not liable for loss, theft, or damage to personal items.

Our total liability for any claim shall not exceed the total amount paid by the guest for the relevant service.

10. Event Bookings and Private Rentals

Event and group bookings require a **20% deposit** to secure the requested date and time. A signed agreement may also be required depending on the nature and size of the booking.

Final headcount and payment terms will be confirmed prior to the event date. All event invoices are subject to a **15% service fee**, and applicable taxes will be added to all bookings.

Any damages, excessive cleaning, or loss of property during private events may result in additional charges.

11. Code of Conduct

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- Treat staff and other guests with respect.
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13. Contact Information

For questions or concerns about these Terms or any aspect of our services, please contact:

Golf Morag / Morag Golf Inc.

3780 boulevard des Sources

Dollard-des-Ormeaux, Quebec

☐ [Insert new Morag Golf email address]

☐ golfmorag.ca

Legendary.