

Tab 1

Customer-Facing Website Version

At **Mulligan's Golf Experience**, we respect your privacy and are committed to protecting your personal information in compliance with **Québec's Law 25**.

What We Collect

- Booking and reservation details
- Membership and league participation data (including golf statistics)
- Images or videos from our facilities (with your consent)
- Technical information such as browser type, IP address, and cookies

How We Use It

We use your information to:

- Process bookings and memberships
- Improve your experience at Mulligan's
- Keep you updated on events, promotions, or services
- Conduct internal research to enhance our offerings

Sharing Your Information

We never sell your information. We only share it with trusted partners who help us deliver our services (like booking platforms, payment processors, or IT support). Some partners may operate outside Canada and may be subject to foreign laws.

Your Choices

You have the right to access, correct, or request deletion of your personal information at any time. If you have questions or concerns, please contact us:

Mulligan's Golf Experience

3780 boulevard Sources

Dollard-des-Ormeaux, H9B 1Z9

✉ info@mulligansgolfservice.ca

We may update this policy from time to time. The most recent version will always be posted on our website.

For full details, visit our complete [Privacy & Cookie Policy](#).

Membership Form Consent Wording

Consent to Collect and Use Personal Information

By completing this form, I consent to Mulligan's Golf Experience collecting and using my personal information, including my name, email address, and postal code, for the purposes of creating my membership account, communicating with me about events, offers, and promotions, and improving our services.

My personal information will be kept secure and will not be shared with third parties except as required by law. I understand that I may withdraw my consent at any time by contacting Mulligan's at [email] or [phone number].

☐ I agree to the collection and use of my personal information as described above.

Full-Length Formal Version

Mulligan's Golf Experience – Privacy & Cookie Policy

Last updated: September 30, 2025

At Mulligan's Golf Experience, we respect your privacy and are committed to protecting your personal information in compliance with **Québec's Law 25** and other applicable privacy laws. This policy explains how we collect, use, disclose, and safeguard your data when you interact with us online or at our venue.

By visiting our website, booking services, becoming a member, or attending our venue, you agree to this Privacy Policy.

We reserve the right to update or modify this Policy at any time, with or without notice. However, if we intend to use or disclose personal information for purposes materially different from those described here, we will make reasonable efforts to notify affected individuals, including by posting a revised Policy on our website.

1. Collection of Personal Information

We collect only the personal information necessary to provide our services, memberships, and communications, including:

- First and last name
- Email address
- Phone number
- Mailing/billing address
- Payment information (for bookings or purchases)
- Event/booking details
- Golf statistics, league participation, and simulator use data
- Images or video taken at the venue (if you participate in events or activities that are photographed/recorded)

We do **not** collect sensitive information such as medical or financial data beyond what is required to process payments.

2. Use of Personal Information

We use your personal information only for purposes consistent with Law 25, including:

- Providing, customizing, and improving our services and memberships
- Processing event and booking requests
- Managing payments, billing, and accounting
- Communicating updates, promotions, and special offers (with consent)
- Conducting market research and statistical analysis
- Managing league scores, golf statistics, and participation data
- Ensuring security and compliance with legal and regulatory requirements

We will not use your personal information for purposes materially different from those stated without obtaining your consent.

3. Cookies and Online Data Collection

Our website uses cookies and similar technologies to enhance your browsing experience and ensure the proper functioning of our online services. **Cookies** are small text files stored on your device when you visit our site. They allow us to recognize your browser, remember your preferences, and better understand how visitors interact with our content.

We use the following types of cookies:

- **Essential cookies** – Required for core website functionality, such as navigation, security, and managing reservations or bookings.

- **Analytical cookies** – Help us understand website traffic, usage trends, and improve overall site performance.
- **Preference cookies** – Store user preferences such as language, location, or display settings for a more personalized experience.

In accordance with **Law 25**, **non-essential cookies are disabled by default** and will only be activated with your explicit consent. You may withdraw your consent at any time by modifying your browser or cookie settings. Please note that disabling certain cookies may affect some features or limit your experience on our site.

We may also collect limited technical information, including your **IP address, browser type, operating system**, and **non-identifiable statistical data** about browsing behavior. This information is used solely for analytical and operational purposes to improve the quality of our services.

4. Privacy by Design and Default

Mulligan's Golf Experience applies **privacy by design and by default** principles:

- We collect the minimum amount of data needed.
 - All systems and services offered to the public are configured with the **highest confidentiality settings enabled by default**.
 - Features that identify, locate, or profile individuals are disabled unless you provide explicit consent.
-

5. Sharing and Disclosure of Information

We do not sell or rent your information. We may share your information only when necessary:

- With trusted third-party service providers (e.g., booking platforms, payment processors, IT support) under strict contractual obligations
- With financial institutions for payment processing
- With regulators or legal authorities if required by law
- During business transactions (mergers, acquisitions, asset sales) where your data may be transferred as part of business assets

Some service providers may be located outside Québec or Canada (e.g., United States). In such cases, we conduct a **Privacy Impact Assessment (PIA)** and ensure appropriate safeguards before transferring data.

6. Retention and Destruction of Information

We retain personal information only as long as necessary for the purposes described or as required by law. Once no longer needed, data is securely deleted or anonymized.

7. Your Rights Under Law 25

You have the following rights regarding your personal information:

- **Access and Correction** – Request access to the personal data we hold about you and request corrections if inaccurate.
 - **Withdrawal of Consent** – Withdraw your consent to the use of your data for specific purposes (e.g., marketing).
 - **Deletion** – Request that your personal information be deleted.
 - **Portability** – Request your data in a structured, commonly used, machine-readable format, and transmit it to another organization if authorized.
 - **De-Indexing / Cease Dissemination** – Request that your personal data be removed from public dissemination or de-indexed from search engines when permitted under law.
 - **Automated Decision-Making Transparency** – If we ever use automated decision-making that significantly affects you, you will be informed and may request human review.
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8. Incident and Breach Notification

If a confidentiality incident occurs that poses a **serious risk of harm**, we will:

- Notify the **Commission d'accès à l'information (CAI)**, and
- Inform any affected individuals as required by Law 25.

We also maintain an internal breach log.

9. Governance and Accountability

Mulligan's Golf Experience is responsible for ensuring compliance with Law 25. For inquiries, complaints, or concerns regarding our personal information practices, please contact:

Mulligan's Golf Experience

3780 boulevard des Sources

Dollard-des-Ormeaux, H9B 1Z9

info@mulligansgolfexperience.ca

10. Changes to this Policy

We may update this Privacy Policy from time to time. If material changes are made, we will post a notice on our website with an updated date.

11. Conclusion

Your trust is important to us. At Mulligan's Golf Experience, we are committed to protecting your personal information and complying with Québec's **Law 25**.

By visiting our website, submitting your details, and/or using our services, you accept this Privacy Policy and expressly consent to the collection, use, and disclosure of your personal information in the manner described. If you do not agree, please do not use our website.

Morag Privacy Policy

Golf Morag / Morag Golf Inc. – Privacy & Cookie Policy

Last updated: June 12, 2026

At **Golf Morag / Morag Golf Inc.** (“Golf Morag,” “Morag Golf,” “we,” “us,” or “our”), we respect your privacy and are committed to protecting your personal information in compliance with Québec’s Law 25 and other applicable privacy laws.

This Privacy & Cookie Policy explains how we collect, use, disclose, and safeguard your personal information when you interact with us online, make a booking, become a member, attend our venue, participate in events, or use our services.

By visiting our website, booking services, becoming a member, attending our venue, or otherwise using our services, you agree to this Privacy & Cookie Policy.

We reserve the right to update or modify this Policy at any time, with or without notice. However, if we intend to use or disclose personal information for purposes materially different from those described here, we will make reasonable efforts to notify affected individuals, including by posting a revised Policy on our website.

1. Collection of Personal Information

We collect only the personal information necessary to provide our services, memberships, bookings, events, communications, and customer experience, including:

- First and last name
- Email address
- Phone number
- Mailing and/or billing address
- Payment information for bookings, memberships, purchases, or events
- Event and booking details
- Membership information
- Gift card, prepaid hour, promotional certificate, or voucher information
- Golf statistics, league participation, and simulator use data
- Images or video taken at the venue, if you participate in events or activities that are photographed or recorded
- Communications or inquiries submitted through our website, email, phone, social media, or other contact methods

We do not collect sensitive information such as medical information or financial data beyond what is required to process payments and provide our services.

2. Use of Personal Information

We use your personal information only for purposes consistent with Québec's Law 25 and other applicable privacy laws, including:

- Providing, customizing, and improving our services, bookings, memberships, events, and customer experience
- Processing booking, event, membership, gift card, and purchase requests
- Managing payments, billing, refunds, deposits, invoices, and accounting
- Communicating with you about bookings, memberships, events, promotions, updates, or service-related matters
- Sending promotional communications and special offers, where consent has been provided
- Conducting market research and statistical analysis
- Managing league scores, golf statistics, and participation data
- Administering contests, promotions, donated prizes, auctioned items, or event credits
- Ensuring venue safety, security, fraud prevention, and compliance with legal and regulatory requirements
- Responding to inquiries, complaints, or customer service requests

We will not use your personal information for purposes materially different from those stated in this Policy without obtaining your consent, unless otherwise permitted or required by law.

3. Cookies and Online Data Collection

Our website uses cookies and similar technologies to enhance your browsing experience and ensure the proper functioning of our online services. Cookies are small text files stored on your device when you visit our site. They allow us to recognize your browser, remember your preferences, and better understand how visitors interact with our content.

We use the following types of cookies:

Essential Cookies

Essential cookies are required for core website functionality, such as navigation, security, booking functionality, form submissions, and reservation-related services.

Analytical Cookies

Analytical cookies help us understand website traffic, usage trends, visitor behaviour, and overall site performance so we can improve our website and services.

Preference Cookies

Preference cookies store user preferences such as language, location, display settings, or other choices for a more personalized experience.

In accordance with Québec's Law 25, non-essential cookies are disabled by default and will only be activated with your explicit consent. You may withdraw your consent at any time by modifying your browser or cookie settings.

Please note that disabling certain cookies may affect some features or limit your experience on our website.

We may also collect limited technical information, including your IP address, browser type, operating system, device type, pages visited, referring website, and non-identifiable statistical data about browsing behaviour. This information is used for analytical, security, and operational purposes to improve the quality of our website and services.

4. Privacy by Design and Default

Golf Morag / Morag Golf Inc. applies privacy by design and privacy by default principles.

This means:

- We collect only the minimum amount of personal information needed for the purposes described in this Policy.
- Our systems and services offered to the public are configured with the highest confidentiality settings enabled by default, where applicable.
- Features that identify, locate, or profile individuals are disabled unless you provide explicit consent or unless they are required to provide a requested service.
- We take reasonable measures to protect personal information against unauthorized access, use, disclosure, loss, or theft.

5. Sharing and Disclosure of Information

We do not sell or rent your personal information.

We may share your personal information only when necessary, including:

- With trusted third-party service providers, such as booking platforms, payment processors, website providers, CRM platforms, email marketing providers, IT support, accounting services, and event management tools, under appropriate contractual obligations
- With financial institutions or payment processors for payment processing
- With regulators, government bodies, legal authorities, or law enforcement if required by law

- With professional advisors, such as legal, accounting, insurance, or business advisors, where necessary
- During business transactions, including mergers, acquisitions, financing, restructuring, or asset sales, where your information may be transferred as part of business assets

Some service providers may be located outside Québec or Canada, including in the United States. In such cases, we take reasonable steps to assess privacy risks and ensure appropriate safeguards are in place before transferring personal information.

6. Retention and Destruction of Information

We retain personal information only for as long as necessary to fulfill the purposes described in this Policy or as required by law.

Once personal information is no longer needed, it will be securely deleted, destroyed, or anonymized in accordance with applicable legal and operational requirements.

7. Your Rights Under Québec's Law 25

You have the following rights regarding your personal information:

Access and Correction

You may request access to the personal information we hold about you and request corrections if the information is inaccurate, incomplete, or outdated.

Withdrawal of Consent

You may withdraw your consent to the use of your personal information for specific purposes, such as marketing communications, subject to legal or contractual restrictions.

Deletion

You may request that your personal information be deleted, subject to legal, contractual, accounting, or operational retention requirements.

Portability

You may request your personal information in a structured, commonly used, machine-readable format and transmit it to another organization, where applicable and authorized by law.

De-Indexing / Cease Dissemination

You may request that your personal information be removed from public dissemination or de-indexed from search engines where permitted under applicable law.

Automated Decision-Making Transparency

If we ever use automated decision-making that significantly affects you, you will be informed and may request information about the decision-making process and human review, where applicable.

To exercise any of these rights, please contact us using the contact information listed below.

8. Security Cameras and Venue Monitoring

Security cameras may be installed in common areas of the venue, including around the putting green, bar, hallways, entrances, exits, and golf bays.

These cameras are used solely for safety, security, loss prevention, incident review, and protection of guests, staff, property, and equipment.

Security camera footage is not used for marketing purposes unless separate consent has been obtained. Footage may be reviewed internally or disclosed to legal authorities, insurers, or other parties where required or permitted by law.

9. Photos, Videos, and Event Media

From time to time, photos or videos may be taken at Golf Morag / Morag Golf Inc. during events, promotional activities, leagues, tournaments, corporate functions, or private bookings.

Where required, we will obtain consent before using identifiable images or videos for marketing, social media, advertising, or promotional purposes.

If you do not wish to be photographed or recorded, please notify our team before or during your visit or event.

10. Incident and Breach Notification

If a confidentiality incident occurs that poses a serious risk of harm, we will:

- Notify the Commission d'accès à l'information du Québec, where required
- Inform affected individuals, where required
- Take reasonable steps to reduce the risk of harm and prevent similar incidents in the future

We also maintain an internal confidentiality incident register as required by Québec's Law 25.

11. Governance and Accountability

Golf Morag / Morag Golf Inc. is responsible for ensuring compliance with Québec's Law 25 and applicable privacy legislation.

For inquiries, complaints, access requests, correction requests, withdrawal of consent, or concerns regarding our personal information practices, please contact:

Golf Morag / Morag Golf Inc.

3780 boulevard des Sources
Dollard-des-Ormeaux, Quebec
H9B 1Z9

- ☐ [Insert new Morag Golf email address]
- ☐ golfmorag.ca

12. Name Change

Golf Morag / Morag Golf Inc. was formerly known as **Mulligan's Golf Experience / Mulligan Experience de Golf**.

Any personal information collected under the former business name will continue to be managed by Golf Morag / Morag Golf Inc. in accordance with this Privacy & Cookie Policy and applicable privacy laws.

This name change does not affect your privacy rights or our obligations regarding the protection, use, retention, or disclosure of your personal information.

13. Changes to This Policy

We may update this Privacy & Cookie Policy from time to time to reflect changes in our operations, services, website, legal requirements, or privacy practices.

If material changes are made, we will post a notice on our website with an updated effective date. Continued use of our website or services after updates are posted constitutes acceptance of the revised Policy.

14. Conclusion

Your trust is important to us. At Golf Morag / Morag Golf Inc., we are committed to protecting your personal information and complying with Québec's Law 25 and other applicable privacy laws.

By visiting our website, submitting your details, making a booking, attending our venue, becoming a member, or using our services, you accept this Privacy & Cookie Policy and expressly consent to the collection, use, and disclosure of your personal information in the manner described.

If you do not agree with this Privacy & Cookie Policy, please do not use our website or services.